

The activity that INNOVACIONES QUIMICAS BITAN, S.L. considers compliant to the quality which is required according to Norma Internacional ISO 9001:2015 is:

Commercialization of chemical products for water treatment and other industrial processes.

The Policy statement takes up as guidelines:

1. Commitment to comply with the demands, requirements and expectations whether explicit or implicit of our customers as well as legal and regulatory requirements.
2. Promulgating the aims and standards of Quality at all levels of our structure.
3. Implementing the Quality indicators as well as monitoring the level of their progress so that it allows us to know and ensure the product and our customer's desired level of quality.
4. Ensuring that the working conditions are optimum by assessing the risks which may arise during the processes, eliminating them as far as possible and reducing the assessed ones.
5. Developing continuing training programs aimed at the best qualification of our employees, involving the whole staff in the achievement of all the objectives set out in this document.
6. Consolidating the process of continued improvement in the execution of all the activities carried out in our Company.
7. Promoting and ensuring a motivational environment of all members of our company.
8. Commitment to the protection of the environment, including the prevention of pollution, and the sustainable use of resources.
9. Commitment to providing safe and healthy working conditions to prevent work-related injuries and health impairment.

The Company Manager makes this policy accesible and available to its customers, all its employees, suppliers and the public at large.

The policy is updated by regular inspections, coinciding with the inspections of the system by the management, to take full account regarding changing conditions in the environment and the information received. To that effect the management provides and will continue to provide all the necessary human, technical and economic resources to achieve the goals and objectives which are established on a regular scheduled basis.

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Managing director
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Edición 5